

SMILE AND CARE

(YOUR NEWSLETTER FROM CGAS)

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Corporate Governance
Advisory Services

VOICE OF THE DISTINGUISHED GUEST

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Every technological advancement has come with its own inherent risks, which we claim to manage effectively. We invest considerable amount of money in researching for the safest design. We study all the worst possible scenarios and claim to manage the risks as low as reasonably practicable through sophisticated safety systems. We develop stringent safety laws and standards. We set up enquiry commissions after every catastrophic incident and produce large volumes of investigation reports. But are these lessons really learnt by human minds?

Increased automation and loads of safety features seem to create a false sense of safety. In a 1996 essay about the Challenger disaster, Malcolm Gladwell observed that "We have constructed a world in which the potential for high-tech catastrophe is embedded in the fabric of everyday life."

A machine can be expected to perform as per its

specifications. But a human mind cannot be expected to perform at its peak all the time. **Emotions** tend to greatly influence our actions. Even a competent person may fail under adverse emotions. Another aspect of human behaviour that is missed from all safety systems but greatly affects safety is being **ethical** in all dealings of life. How many times have we known people taking a short-cut or overlooking a set procedure under the temptation of saving money or earning a favour?

We retain those lessons the longest, which we learnt through our own personal experiences. This problem is further compounded by the lack of corporate memory due to which new employees often lack the benefits of lessons learnt by their predecessors. It is, therefore, necessary to convert such lessons into life-like simulations and people should use them repeatedly until they become part of their spontaneous behaviours.

Human intervention, however optimised, will always remain vital for any safe operation. Let "Safety First" not be a mere slogan. Next time, you step out to drive a car or operate a machine, check your emotion-meter for stability, expect the unexpected and pull out your attention-antenna with an ethical gauge all the way up.

Views expressed here are of the Author and do not reflect official opinion and/or endorsement by Corporate Governance Advisory Services. He can be reached for any clarifications at rjhajharia@gda.org.bh



"In the end, the term 'circularity' may just be one way to make us aware that we need a more encompassing, integrated and restorative sustainability path that includes people as much as technology and nature.

"Michiel Schwarz-A Sustainist Lexicon

RECENT UPDATES

CGAS continues its drive to upgrade and enhance its team skills and adopt technology. We are pleased to update that our team members got qualified on Information Security Management System ISO 27001 and also as Lead Auditor for Royal Cert, Germany.

WORLD BANK EMPANELMENT

CGAS is now a World Bank Group eConsultant2 System firm. This provides us an opportunity to work on operational projects of the World bank Group.

This is a continuation of upgrading our organization and people capability and their credibility to a higher level on a regular basis.

LEARNING OF THE MONTH

MR JAMES BARNES
CEO- GLOBAL OSHA



balance, consensus, and due process. IACET uses the ANSI/IACET Standard, in-depth research on the learning process, and input from subject matter experts to develop a framework for continuous improvement and a superior learning experience.

Organizations such as the OSHA Training Institute, Global Occupational Safety and Health Academy, LLC, and ASSP are accredited by IACET. Within the U.S., the city of New York requires IACET accreditation to be an approved safety training provider. Globally, the 2020 International Conference on Education & Training Evaluation in Saudi Arabia had multiple sessions and considerable discussion on the topic of accreditation and the role it plays in ensuring the legitimacy and quality of training.

Accreditation is also important for many fields in which professional certifications are prevalent. In the field of occupational safety and health, professional certifications such as Certified Safety Professional (CSP) and Certified Industrial Hygienist (CIH) require ongoing Continuing Education Units (CEUs) in order to maintain these certifications. By undergoing the rigorous accreditation review process, IACET Accredited Providers demonstrate an advanced level of quality and integrity in their training programs.

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International Accreditors for Continuing Education and Training (IACET)

is widely recognized as the premier standard-setting organization for the continuing education and training industry, and the leading accrediting body for occupational safety and health training providers. IACET publishes the ANSI/IACET Standard and accredits users of its standard. Accreditation verifies that Accredited Providers can develop continuing education and training programs that meet the ANSI/IACET Standard. The American National Standards Institute (ANSI) is the U.S. standards and conformity assessment organization. It oversees the creation, distribution and use of thousands of norms and guidelines that directly impact business in nearly every sector in the economy. ANSI is the U.S. representative of ISO—the International Organization for Standards—and is a founding member of the International Accreditation Forum. ANSI approves IACET as an ANSI Standards Developer. ANSI ensures that IACET's procedures to develop American National Standards meet its essential requirements for openness

ENGAGEMENT OPPORTUNITIES


ENVIRONMENT AND SOCIAL GOVERNANCE (ESG)

CGAS team constitutes subject matter experts who have diverse industrial and assessment experience to cover multiple themes of ESG like Health & Safety, Product Stewardship, Security, Supply Chain and Customer and Market Issues. For assessments and consulting support, please feel free to contact us.


Smile News

His Mother Walked Kms For Water. So He Innovated a Water Carrier For Her! AI, click 
[Innovation of Water Carrier](#)

Care News

Haven't Taken a Day off': Doc Who Treated 1000+ COVID Cases Shares How He Copes, click 
[Leader in treating COVID patients](#)

EHS News

Risk of Himalayan Disaster due to Climate Change, click 
[Glacial Lates in Himalayas At Risk of Bursting](#)

EDITORIAL DESK



Ajay Sachdeva

V S Mathur

T S Sriram

Sanket Shah

MESSAGE

We bring experience from Middle East and US on the potential for improvement Quality and credibility of Training by international accreditations and sincerity for driving safe behavior. The importance of credibility and sincerity of actions in Health & Safety cannot be over-emphasized in the current scenario as we see resurgence of cases in many parts of the world. CGAS Team will be pleased to receive your feedback.



CORPORATE GOVERNANCE ADVISORY SERVICES

To Make "Smile and Care" a Key Enabler in the global arena of Corporate Governance

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