

SMILE AND CARE

(YOUR NEWSLETTER FROM CGAS)

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Corporate Governance
Advisory Services

VOICE OF THE DISTINGUISHED GUEST

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COVID-19 pandemic has been difficult to navigate as some who may be diagnosed with the virus may never show any visible symptoms, while others who are diagnosed may end up having life-threatening symptoms. In order for anyone to feel comfortable in going back to work, school or travel on public transport, they must know that every precaution is being taken to create a safe, healthy and COVID-19 free environment.

Health and Safety practitioners throughout the world are being called upon to support their organizations in giving life-saving advice and knowledge. Their roles and contribution are critical in tackling this pandemic in supporting leaders making their decisions on planning for the management and control of COVID-19. Some of the key controls and action that shall be planned to be implemented by business leaders and employers so as to ensure that returning workers or members of the public are presented with a safe, healthy and COVID-19 free environment include

COVID-19 Risk Assessment: Assessment supports to manage the risks associated with re-starting or running your business during or post COVID-19.

Social Distancing: Use floor tape or paint to mark safe work areas and distances. Stagger shift patterns to minimize the number of workers.

Good Personal Hygiene: Increase and maintain the frequency of handwashing and surface cleaning. Clear guidance on cleaning equipment toilets, walkways, handrails and doors

Personnel Protective Equipment: Face masks, covering or shields to be worn to prevent transmission in enclosed workstations.

Where people cannot be apart, do everything practical to manage the transmission risk

Testing and Monitoring: COVID-19 workplace inspections. Encourage COVID-19 testing

Mental Health & Well-Being Management: Discuss fatigue and make sure regular breaks are taken

Protect and Shield Vulnerable workers/ family members: Hypertension, Diabetes, Cancer and Asthmatic patients

Training and Communication: COVID 19 Awareness and Updates.
Internal reporting.

Views expressed here are of the Author and do not reflect official opinion and/or endorsement by Corporate Governance Advisory Services. He can be reached for any clarifications at spsstorey@kewone.com



"There are moments when troubles enter our lives, and we can do nothing to avoid them. But they are there for a reason. Only when we have overcome them, we will understand why they were there".

Paulo Coelho, Brazilian Lyricist and Novelist

RECENT UPDATES

ENVIRONMENTAL LEGAL COMPLIANCE ASSESSMENT SUPPORT

No company wants to start after lock downs and stop again due to issues related to compliance.

We are thankful to our clients for showing confidence on us through these turbulent times as we partnered with them to carry out a detailed assessment of environmental legal compliance status. This facilitated them in strengthening their overall governance and reduce risk.

VIRTUAL TRAINING ON EHS AUDITS BEYOND ISO 11 SEP 2020

We thank Global Society of Health Safety and Environmental Professionals (GSHP) who partnered for this program that had participants from Kuwait in addition to industry participants from India.

PROFESSIONAL DEVELOPMENT

CGAS Managing Director, in capacity of ASSP Region IX-RVP, participated in CCPS India Regional Member's Virtual Meeting hosted by Larsen & Toubro. Excellent Technical presentations including that on incident investigation from Visakhapatnam accident.

LEARNING OF THE MONTH

DR TERRY MCSWEEN, Ph.D.
PRESIDENT & CEO OF QUALITY SAFETY EDGE



provide enhanced support to a basic BBS implementation. For example: Visible Leadership, Serious Incident Prevention, Hazard Recognition, Quality improvement, etc. By using the same behavioral principles, we can focus on specific needs in order to improve the over-all benefits of this type of prevention.

As an example, we can look at Visible Safety Leadership:

An important role for Safety Leaders is to shape the behavior of those participating in the process as well as the behavior of other leaders. Shaping and reinforcing behavior is important throughout the behavior-based safety process. Target behaviors that will have high impact on safety, finally, it is equally important to find and reinforce behaviors that demonstrate our value for safety. We must find, recognize and appreciate those who champion safety in our organizations.

We can take behavioral techniques and apply them specifically towards developing safety leadership, as part of the basic BBS implementation. This ensures a robust and long-lasting BBS process. In other words, innovation built upon a solid science-based process.

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Behavior-Based Safety (BBS) is a tried and true method for improving safety in nearly every type of company, in any part of the world, and in any culture. It has been in use for many years and has been scientifically researched and proven to be one of the most effective means for accident prevention. In fact, the success of BBS depends on the proactive/preventative nature of the BBS process, rather than a typical reactive response.

Innovation is always part of a safety process. Interestingly, BBS itself relies on Applied Behavioral Psychology to produce results. Human nature has not changed much over the years, so the basic BBS process has not needed to be changed or "up-dated" to keep it effective. IT WORKS!


What we have done in the behavioral field is adapting the behavioral process to more specific uses, to

ENGAGEMENT OPPORTUNITIES


RESPONSIBLE CARE MANAGEMENT SYSTEM

This management system helps you integrate your community emergency, supply chain, security and product/ service safety needs into your overall Environment, Occupational Health & Safety Management Systems and reduce your existing number of EHS Audits. We have one of the most experienced teams globally on this. For more details, please see [RC Concept Note](#)

Smile News

Tamil Nadu Man Quits Corporate Job, helps 3000 Farmers Double Their Yield With AI, click 
[Helping Farmers Double Yield using AI](#)

Care News

After Friend's Sudden Death, Dehradun Boy Invents Matchbox-Sized ECG Device, click 
[Dehradun Boy invents match-sized ECG Device](#)

EHS News

Global Compact Netherlands Network launched the first ever SDG Flag on 25 Sep to enthusiastic response, click 
[SDG Flag Day](#)

EDITORIAL DESK



Ajay Sachdeva

V S Mathur

T S Sriram

Sanket Shah

MESSAGE

As businesses start to come back in most parts of the world, it becomes imperative to re-iterate some of the lessons learned to prevent COVID 19 spread that we learnt about six months back but either forgot or became careless to ignore as time passed by. Need for Behavior Change is the need of the hour. CGAS Team will be pleased to receive your feedback.



CORPORATE GOVERNANCE ADVISORY SERVICES

To Make "Smile and Care" a Key Enabler in the global arena of Corporate Governance

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